

# Big Jake's ATV Rentals

## DOCUMENT 9F: Recovery Policy Terms and Release

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Definitions of terms used in this document:

ATV - All Terrain Vehicle rented from Big Jake's ATV Rentals  
OPERATOR - Renter/Driver of ATV

1. If ATV becomes disabled and is no longer mobile as a result of operator error or trail conditions (accident, collision, flat tire(s), out of gas, etc.), operator agrees to pay rates posted at rental facility for recovery of disabled ATV.
2. If ATV becomes disabled and is no longer mobile as a result of equipment failure (mechanical failures) not a result of operator error, Big Jakes ATV Rentals will cover recovery fees.
3. If ATV becomes disabled and is no longer mobile on any trail system other than the Hatfield-McCoy trail system, posted recovery fees apply regardless of what caused ATV to become immobilized. This is due to the fact that it is very difficult to locate the disabled ATV on unmapped territory.
4. If ATV is towable and operator is with a friend or friends with another ATV with towing capabilities, the operator is welcome to tow the disabled ATV back to the rental facility. However, if any damages are done to the ATV as a result of improper towing gear or being towed improperly (bent bumpers, bent racks, etc.) damages will be deducted from the security deposit.

### Steps to Take in Case of Immobilized ATV:

1. Remove key from ignition, and remove any personal belongings from ATV.
2. Move ATV off main trail
3. Put in gear (or Park) and apply parking brake (if so equipped)
4. Make note of location of ATV so it can be located by recovery official
5. Contact rental facility if cell-phone reception is obtainable. If there is no cell-phone reception, and operator is with a friend with another ATV, it is highly suggested that the operator stays with the disabled ATV while the friend goes for help.
6. Once operator has arrived at rental facility, explain situation to rental official and recovery process will start. Time it takes to begin recovery and actual time for recovery to be complete varies depending on availability of recovery official, location of disabled ATV, etc.

**Note to operator:** Keep in mind that you can be fined if you ride double on any ATV that is not made for passengers, so do not hitch a ride with anybody that doesn't have an official passenger-ready ATV. Also, use your best judgment in who you hitch a ride with if it comes to that. See document 8F for refund terms in the case of a mechanical failure not as a result of operator error.

### WAIVER AND RELEASE:

I (renter) \_\_\_\_\_ FULLY understand and have read the terms outlined above and FULLY agree, with no objections stated or implied.

Date \_\_\_\_\_

Big Jake's ATV Rental Representative \_\_\_\_\_

Date \_\_\_\_\_